









Mobile Heartbeat Quick Reference Guide






iOS	#	Description
	1	Name: This is the name that displays in MH-CURE to other users in your directory.
	2	Status cell: Displays your status and custom status message to everyone in your directory. Status options include Available, Busy, and Offline.
	3	Dynamic Roles: Press Dynamic Roles to view dynamic roles that are available for assignment. If you assign yourself to a dynamic role, it displays on the Dashboard .
	4	Broadcasts: Grouped into three categories: Quick , Group , and Recent . Quick includes content and recipients predefined in the Web Admin. Group includes recipients predefined in the Web Admin. Recent includes all broadcasts you have sent and received.
	5	More: Includes additional features, such as Application Settings , About , Terms and Conditions , and Upload All Logs .
	6	Logout: Gives you the ability to logout of MH-CURE and unassign yourself from the patients you are assigned to. Logging out stops all notifications.
	7	Extension: Displays the extension associated with your user.
	8	Assigned Units: Displays the units and hospitals you are assigned to.
	9	Phone: Gives you the ability to make phone calls and view missed calls. If the voicemail feature is enabled for your hospital in the Web Admin, you can listen to your MH-CURE voicemails.
	10	App-to-App and App-to-URL Launch Points display under Features. Launch Points allow outbound and inbound launches of third party apps from within the MH-CURE app.
	11	Lock: Allows for PHI to remain confidential if you leave your phone unattended. You must lock the device yourself using this option on the Dashboard .

iOS Shared	#	Description
	1	Dashboard: The Dashboard is your home screen. It includes your status cell, Assigned Units , Dynamic Roles , Phone , Broadcasts , More , Lock , and Logout options.
	2	Patients: Use Patients to view all patients that are your Assigned Patients, in your Assigned Units, or Browse patients.
	3	Texts: Use Texts to send and receive one-to-one or group text messages.
	4	Contacts: Use Contacts to view users in your directory. You can view these users by browsing through Search All Contacts, My Units, Any Unit, Hospital, and Favorites.
	5	Alerts: Use Alerts to view the following alerts: nurse call, patient discharge, critical labs, abnormal labs, unassign patient, new patient assigned, pager, and system.
	6	Navigation Bar: The Navigation Bar includes the Dashboard , Patients , Texts , Contacts , and Alerts .

Contact Details User Interface	#	Description
	1	Send a Text to the contact.
	2	Press to Call the number associated with the contact.
	3	Displays the status of the contact you're viewing.
	4	View the Dynamic Roles the contact is currently assigned to.
	5	Add the contact to your Favorites view.
	6	The ASSIGNED PATIENTS list, which allows you to see the patients assigned to the user.
	7	Displays the Specialty of the contact you're viewing.
	8	Send a Page to the contact. <div data-bbox="682 651 1559 766" style="border: 1px solid #add8e6; padding: 5px; margin-top: 5px;"> <p> NOTE This may or may not be shown depending on the Web Admin settings for your hospital.</p> </div>
	9	View the Assigned Units the contact is self-assigned to. If the user is also assigned to multiple hospitals, you are able to view those too.
	10	If the contact is associated with multiple hospitals, view their Affiliated Hospitals .
	11	View all NUMBERS associated with the contact.

Texts User Interface	#	Description
	1	This is an example of what a one-to-one text message looks like. <div data-bbox="795 1228 1559 1396" style="border: 1px solid #add8e6; padding: 5px; margin-top: 5px;"> <p> NOTE: You are prompted to reconsider sending your one-to-one text message or forwarded text message when contacting an offline user. To continue sending your text message or to choose another user, press OK.</p> </div>
	2	This is an example of what a group text message looks like.
	3	This is the compose icon, which is used to compose a new text message.

Text Composition User Interface	#	Description
	1	Includes options for Quick Pick, Patient Pick, Call, Contact Details, and Camera.
	2	Marks a text message as urgent. Pressing  turns the icon red.
	3	Is the dialogue box, which allows you to respond or send a new text message .

If the user does this...	...and is using a Shared Device, then...
Logs into MH-CURE	Status set to  Available.
Quits MH-CURE (Swipe Up)	Status set to <input type="radio"/> Offline after <n> seconds. Status remains  Available.
Selects Busy status	Status set to  Busy.
Is on a phone call	Status becomes  Busy.
Disconnects from the server for any reason*Note 1	Status becomes <input type="radio"/> Offline after <n> seconds.
Logs out of MH-CURE	Status set to <input type="radio"/> Offline.
Allows a personal device authentication token to expire*Note 2	Not applicable
Docks the device or connect it to a power supply*Note 3	Status set to <input type="radio"/> Offline. NOTE: This is dependent on the setting Log out on Charge. For example, iPads are configured to not log out when charging.
Uses any other app on phone other than MH-CURE (MH-CURE goes to background)	Status remains  Available.